

Terms and Conditions for OTC Pet Apparel

Effective Date: [Insert Date]

Welcome to **OTC Pet Apparel**. These Terms and Conditions ("Terms") govern your use of our website and purchase of products from our online store. By accessing or using our website, you agree to comply with and be bound by these Terms.

1. General Information

OTC Pet Apparel operates as an e-commerce store based in the United States. By making a purchase through our website, you confirm that you are at least 18 years old or have the consent of a parent or guardian.

2. Products and Availability

We strive to display accurate product images, descriptions, and availability. However, we cannot guarantee that product colors or details will appear exactly as seen on your screen. We reserve the right to modify or discontinue any product without prior notice.

3. Pricing and Payments

All prices are listed in U.S. dollars (USD). Prices are subject to change at any time without notice. Payments are securely processed through **Square**. We do not store your credit card information.

4. Shipping Policy

Orders are processed and shipped within **5–7 business days** after payment confirmation. Delivery times may vary based on location, weather, and postal delays. Once shipped, tracking information will be provided via email.

5. Return and Exchange Policy

We accept returns within **14 days** of delivery if the item is **unworn, unused, and in its original condition**. All sales are final — **no refunds** will be issued. Exchanges may be made for a different size or product of equal value. Customers are responsible for return shipping costs unless the item arrived damaged or incorrect.

6. Intellectual Property

All content on this website, including text, images, graphics, logos, and designs, is the property of OTC Pet Apparel and protected by U.S. copyright and trademark laws. You may not reproduce, distribute, or modify any content without our written consent.

7. Limitation of Liability

OTC Pet Apparel shall not be held liable for any indirect, incidental, or consequential damages arising from the use or inability to use our products or website. Our total liability for any claim shall not exceed the amount paid for the product.

8. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the **United States**. Any disputes shall be handled in the appropriate state or federal courts located within the United States.

9. Changes to Terms

We reserve the right to update or modify these Terms at any time. Any changes will be posted on this page with a revised "Effective Date." Continued use of our website after changes means you accept the

updated Terms.

10. Contact Us

If you have any questions or concerns about these Terms and Conditions, please contact us at:

■ **Otcpetapparel@gmail.com**

■ **OTC Pet Apparel**